

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 19 June 2018
Subject: Delivering the Our Manchester Strategy
Report of: Executive Member for Adults, Health and Well Being

Summary

This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Executive Member for Adults, Health and Well Being.

Recommendations

The Committee is asked to note and comment on the report.

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1. Introduction

The Our Manchester Strategy was formally adopted by the Council in January 2016 and sets the ambitions for the city for the next ten years, to 2025, for Manchester to be:

- Thriving – creating great jobs and healthy businesses;
- Filled with talent – both home-grown talent and attracting the best in the world;
- Fair – with equal chances for all to unlock their potential;
- A great place to live – with lots of things to do and
- Buzzing with connections – including world-class transport and broadband.

Executive Members are collectively and individually responsible for supporting the delivery of the Our Manchester Strategy and for providing political oversight and direction to officers for the better outcomes for Manchester residents. In October, the Executive also published its collective political priorities and those of individual Executive Members, all of which are aligned to the Our Manchester Strategy.

This report sets out how I as the Executive Member for Adults, Health and Well Being have sought to deliver these priorities since taking up my post on in May 2017, and is the second of my six monthly updates.

2. Executive Member for Adults, Health and Well Being - Portfolio

As Executive Member for Adults, Health and Well-Being, my portfolio includes:

- Adult Social Care;
- Health;
- Mental Health;
- Supporting People;
- Learning Disabilities;
- Public Service Reform (Health and Social Care); and
- Public Service Reform (Troubled Families with Children's Services)
- Asylum Seekers and Refugees.

3. Progress and action update in the last 6 months

Since taking up this position in May 2017 it has been a very busy year. I have visited staff and front line teams, taken part in Our Manchester Listening in Actions Sessions and the Our Manchester training, while encouraging colleagues from across the council and health to do the same.

One thing that has become apparent speaking to our staff is that they want to hear us talking more about the positive and great work that they do, helping to boost morale and increase the reputation and appeal of the sector. I want to take this opportunity to thank all of our staff across health and adults services for the valuable jobs they do.

People

As you know Dr Carolyn Kus is the Strategic Commissioner for Health and Social Care including the formal Director of Adult Social Services Role, and sits within MHCC. We have a new Director of Adult Services in the Local Care Organisation; Bernadette Enright. Bernadette joins us with a wealth of experience within Greater Manchester and Health and Social Care. When Elected Members raise concerns, questions and casework Bernadette is the point of contact.

Health and Social Care Integration

Good progress has been made on the integration of Health and Social Care and the following two pillars of the Locality Plan are particularly relevant to this agenda. Scrutiny will be familiar with the developments in line with the Locality Plan.

I have arranged 12 Neighbourhood briefings for elected members, led by the LCO and supported by commissioners to discuss what will be happening in their local area and what joint priorities look like.

Manchester Health and Care Commissioning

Manchester Health & Care Commissioning (MHCC) was formally established in May 2017, between Manchester City Council and NHS Manchester Clinical Commissioning Group to jointly commission health and wellbeing services for the city.

From April 2018 we have had a pooled budget in place, which I have been leading on bringing the principle of this in to practice and meet frequently with officers around specific work areas. Increasingly we are seeing interesting pieces of work that span both MHCC and the Local Care Organisation. For example, GPs worry that a high number of their patients who come to see them have issues around debt and need non-medical advice, therefore MHCC have invested over 500k into Citizens Advice Services that can be accessed directly through GP surgeries. A key area has been around GP access and quality; I regularly meet with local members when there is a problem in the ward.

Local Care Organisation

The Manchester Local Care Organisation, a public sector partnership between MCC, Manchester Foundation Trust, GPs and the Mental Health Trust went live on 1st April 2018. Over the next 12 months we will see a phasing of our council staff moving in to the LCO (they remain employees of the council and keep their terms and conditions etc.). As a city we are committed to this being delivered on a firm basis of a publically funded and publically delivered health and social care system.

The key mission of the LCO is the integration of health and care services into 12 integrated Neighbourhood Teams. This is an enormous programme of change which impacts on front line staff in the council and I have been hearing about Staff concerns. Our staff that will be moving to the LCO are being supported by senior

leadership and the process includes sessions provided by Manchester Mind to help with stress and change.

A key component of this neighbourhood working is that staff work side by side, and over coming months more of the 12 neighbourhood offices will become live. The LCO are recruiting 12 Neighbourhood Managers and they will oversee the development and delivery of Neighbourhood Plans. I arranged neighbourhood briefing to elected members throughout spring and will be organising a session for new members in the coming weeks. Neighbourhood Managers will be meeting with Local elected members to shape their neighbourhood plan, and elected members will be involved in governance at a neighbourhood level.

I sit as one of the council's two places on the Shadow Provider Board (made up equally of the 4 partners; MCC, Manchester Foundation Trust; GP Federations and the Mental Health Trust). This involves monthly board meetings, and frequent meetings with senior LCO staff to monitor progress and shape services. We have seconded expertise from the VCSE into the LCO to help shape more engagement of communities and the VCSE sector in neighbourhood working.

The LCO oversees the delivery of the New Care models such high Impact Primary Care and you will also hear about the work around Social Prescribing, Health and wellbeing Development and other areas of innovation.

Home care and Residential Care Improvements

In October I signed the UNISON Ethical Care Charters for both Homecare and Residential Care, making us the first local authority in GM to sign both and the first core city. I was joined by the General Secretary Dave Prentis, National President Glen Williams and Manchester UNISON Branch. Since then many others have followed suit. One of the key pledges around homecare was the intention of the Council is to introduce a real living wage for care staff, and I introduced this for all commissioned homecare workers from April 2018. This involved the council directly funding the providers uplift. Engagement is underway with the other care sectors to look at this.

Manchester people tell us repeatedly they want good quality care, close to home to help keep them active and independent for as long as possible to get the most out of life. A key priority for me is to transform the way we commission homecare, and a paper will come to scrutiny over the summer to look both at the analysis of demand and modelling for new ways of working.

Residential and nursing care remains under pressure, and there is specific work underway through MHCC to drive up the standards through the support we offer homes, to increase the number of good and outstanding homes we have in the city. Connected to this is the improvements in homecare and the building of more extra care which will see demand in the future change.

Mental Health Services and Prevention of Mental Illness

I meet regularly with GMMH and Manchester Commissioners to monitor the progress of the ambitious two-year programme of service transformation, to improve both the mental health outcomes for people receiving services and support the wider mental wellbeing of Manchester residents.

I am currently working alongside Cllr Collins to oversee almost 500k investment in to the Harpurhey Wellbeing Centre led by GMMH, supported by council and health commissioners to improve access to services for people in the North of the city.

There has been a specific piece of work to review of the transition between young peoples and adults services for mental health, with a number of recommendations that are being implemented. Cllr Bridges, as my assistant led on this work.

Population Health

The Population Health and Wellbeing Directorate at Manchester Health and Care Commissioning (MHCC) have led the co-production of the Manchester Population Health Plan with a wide range of stakeholders. The plan was formally agreed by the Manchester Health and Wellbeing Board in March 2018 and presented to the Health Scrutiny Committee in May. The priorities in the plan focus on the wider determinants of health, taking an Our Manchester approach to ensure communities and residents are involved in shaping services and programmes that improve their health and wellbeing. Regular reports on progress will be considered by both the Health and Wellbeing Board and Health Scrutiny. As Executive Members for Adult Health and Wellbeing I maintain oversight of the statutory functions (e.g. health protection) and mandated responsibilities (e.g. sexual health services) of the Director Public Health at MCC who is also the Director of Population Health for MHCC.

An area of interest in the coming weeks is how we can work closely with our sport and leisure colleagues around the physical activity to help tackle ill health.

Learning Disabilities

I am Chair of the Learning Disability Partnership Board which is led by input of adults with learning disabilities and supported by partners. I also work to support the delivery of the agreed Our Manchester Disability Plan and work with Councillor Tracey Rawlins, as Lead Member for Disability. An area of success to highlight is the work of our community connectors who have had good success in getting adults with learning disabilities into a range of positive volunteering placements and increasing their health and wellbeing.

Cllr Joanna Midgely as my Assistant Executive Member is overseeing a piece of work on the transition for young people with learning disabilities and a review of the current provision around Autism and ASD.

Extra Care and Reablement

The reablement service is vital to supporting people to live well in their own homes. Unlike some local authorities this is still provided by committed City Council staff and evidence shows how well it works, so the service is being expanded with additional funding for over 70 new staff. A key piece of this work was also helping Manchester residents who had been unemployed get access to these jobs. In a joint partnership with the work and Skills Team and the Manchester Growth Company we ran a Pre-Employment Development course with over 20 residents to access this role.

The Neighbourhood Apartments which is a reablement focused short stay in an existing extra care scheme, for example in Wythenshawe 135 Village we have 6 apartments for people requiring something different to hospital, home or a residential home with beds across the city. To date the scheme is going well and we continue to expand.

Extra Care is a key part of the housing and social care support offering of the city, with over 550 units to be built by 2020. After some problems with national funding, the programme is back up and running, with the aim of starting work on up to 200 units this year.

Carers

We have conducted a review of support available to carers, and with support of our carers groups reviewed what gaps there might be. Scrutiny will receive a report with recommendations and an action plan to address some of these gaps and development a better offer for our carers. We have signed the new GM Carers Charter and the accompanying strategy complements this work.

Greater Manchester Health and Social Care Board and Executive

I attend this strategic partnership board on behalf of Manchester and sit as one of two local government representatives on the GM HSC Executive (meeting monthly). This body covers a range of issues around health and social care devolution across GM. I'm happy to discuss any of this work in more detail.

Asylum Seekers and Refugees

This is an addition to my portfolio since late May 2018. In the previous weeks I have arranged a round table of senior council officers to pull together a coherent approach to asylum seekers and refugees in the city which currently sits across a number of service areas in the council. I am arranging a number of meetings with key organisations that work with asylum seekers and refugees. If you have any suggestions, please get in touch.

Multi-Agency Adults Safeguarding Board: I regularly attend the Manchester Safeguarding Adults Board last week and meet regularly with our Independent Chair Julia Stephens-Row.

I have attended a number of **Our Manchester Listening in Action Events** with staff, continue to be very impressed by the contributions and commitment of our staff.

Visits to services: I like to visit staff and partner organisations such as hospitals as much as possible and am currently working through a cycle of front line visits to see what staff have to say. If you have an issue or service in your ward, I am more than happy to arrange a visit.

I welcome any feedback and suggestions from members of Scrutiny on the information in this document or other areas of work in this portfolio.